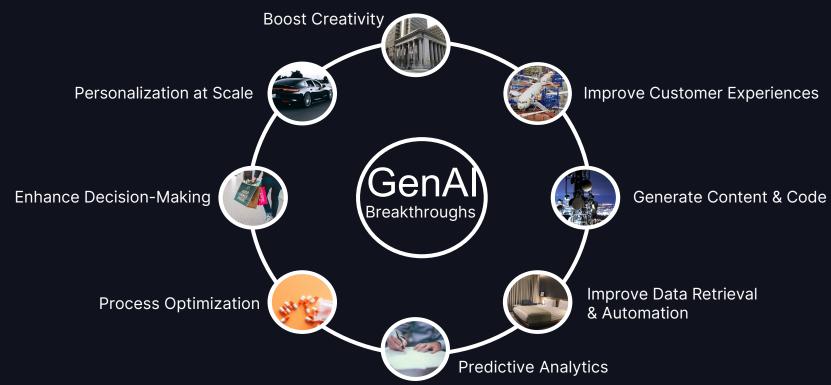


# ACCELERATING GENAI INTO PRODUCTION WITH NEO4J AND DATABRICKS

Stu Moore Snr Product Manager

#### GENAI BREAKTHROUGHS

#### WHY WE ARE ALL HERE



#### LACK OF ENTERPRISE DOMAIN KNOWLEDGE

#### Al Chatbot misinformed a traveller- who was left out of pocket



- Chatbot gave Traveller incorrect advice
- British Columbia Civil Resolution Tribunal ruled payout of \$812.02
- Est. common sense principal your business is responsible if you use Al

#### PROBLEMS IN THE LEGAL PROFESSION

#### Become problems for you!



- In UK, individual lost case against HMRC because Al made up case law
- In NZ, ChatGPT incorrectly described the property dispute between Honey Bees Preschool and the landlord as a problem with "beehives"
- EU starting to regulate

# RETRIEVAL AUGMENTED GENERATION (RAG)

#### GENERATIVE AI APPLICATION

#### uses an LLM to provide responses to user prompts

E.g. ChatGPT



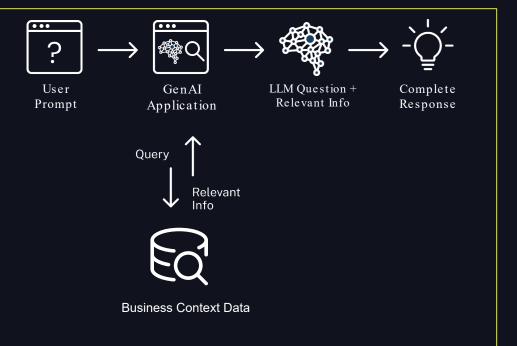
#### GENERATIVE AI APPLICATION

#### RAG augments the LLM by intercepting a user's prompt

Then makes a query to external data

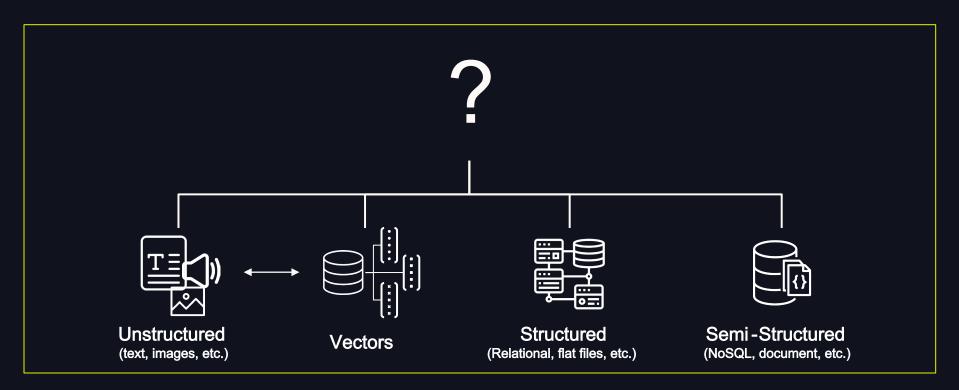
passes relevant results
from the query back to the LLM
for a complete, curated response\*.

\*Aka "grounding"



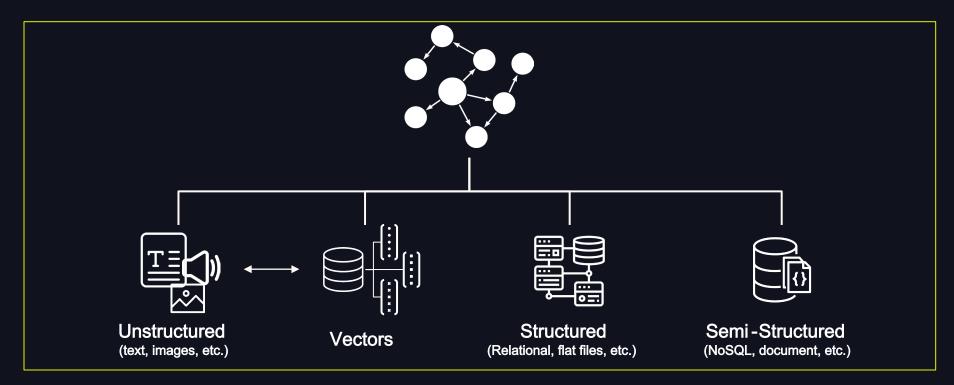
#### HOW BEST TO GROUND DECISIONS

using all the data you have stored in Databricks?



#### WITH A GRAPH AND GRAPHRAG?

#### Knowledge Graph a superset data structure for RAG



#### FINDING HIDDEN PATTERNS IN DATABRICKS

A history of solving graph based use cases for Databricks customers







#### 85 Joint Customers

- AstraZenaca
- Elsevier
- Walmart (confirm)
- Novartis

#### Across 5+ Verticals

- Energy Industry
- Financial
- Healthcare
- Pharmaceutical
- Supply Chain & Logistics

#### Common Use Cases

- Knowledge Graphs
- Cyber Security
- Social Networks
- Entity Resolution

#### NEO4J FOR DATABRICKS

#### Partner Validated Solution







#### Discover

- Uncover Hidden Patterns in Data Faster
- Match patterns in data
- Find complex or recursive patterns without joins

#### **Enhance Databricks**

- Graph inside Notebooks
- Neo4j Connector for Databricks inside your Databricks Notebooks
- Support for Unity Catalog,
   Delta Tables, Photon & more

#### Secure Analytics

- ISO 27001, ISO 20243, GDPR, CCPA, SOC2 Type I and SOC2 Type II, and HIPAA.
- Single Sign-On (SSO) idp, encryption at rest with Customer Managed Encryption Keys, RBAC



# GRAPHRAG! WHAT'S THAT?



#### NEO4J GRAPH COMPONENTS

#### Nodes represent entities in the graph



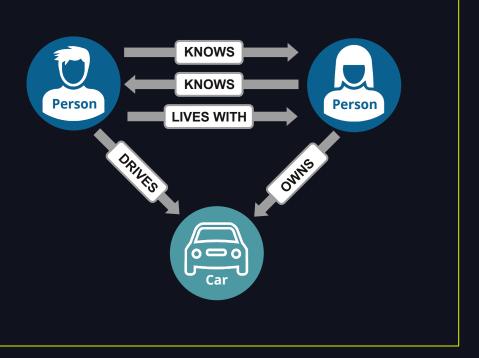




#### NEO4J GRAPH COMPONENTS

#### Relationships represent associations or interactions between nodes

• Nodes represent entities in the graph

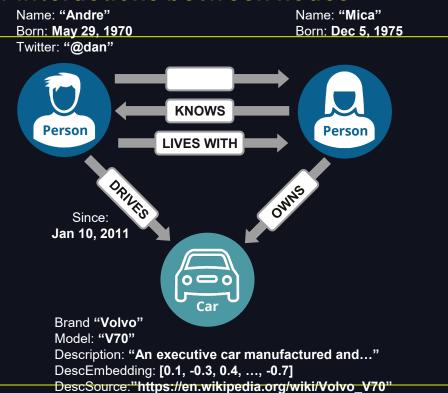


#### NEO4J GRAPH COMPONENTS

#### Relationships represent associations or interactions between nodes

Nodes represent entities in the graph

 Relationships represent associations or interactions between nodes



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#### NEO4J INDEXING AND SEARCH

#### Neo4j makes search efficient through a variety of indexes including:

- Range: General index for predicates based on equality and range. Numeric, dates, etc.
- Point: Predicts on geospatial points like distance bounding boxes, etc.
- Text: Predicates on strings like contains, ends with, etc.
- FullText: Text search based on tokenization and analyzers
- Vector: ANN (Approximate Nearest Neighbor) search on vectors

#### GRAPHRAG = NEO4J + DATABRICKS



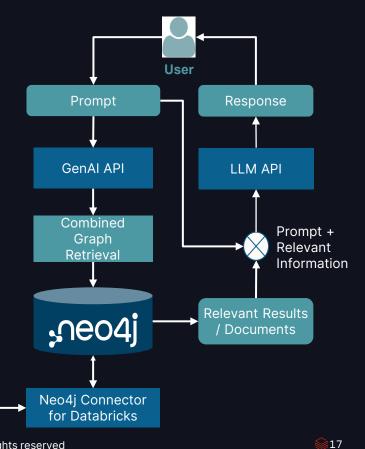
Enhance relevance with more domain context and inferences



Improve explainability with human-readable relationships



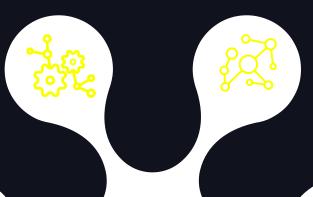
Accelerate GenAl application development with robust tooling and integrations



#### GRAPHRAG PATTERNS

#### Text2Cypher

Convert natural language prompts to explicit Cypher queries for retrieval



#### **Graph Vectors**

Use graph embeddings for retrieval - incorporating both structured and unstructured data in vector similarity search

#### Vector Search with Graph Context

Use graph patterns to retrieve items related to vector search results



#### **Graph Filtering**

Use graph patterns and properties to pre/post filter vector search results. Also includes hybrid search

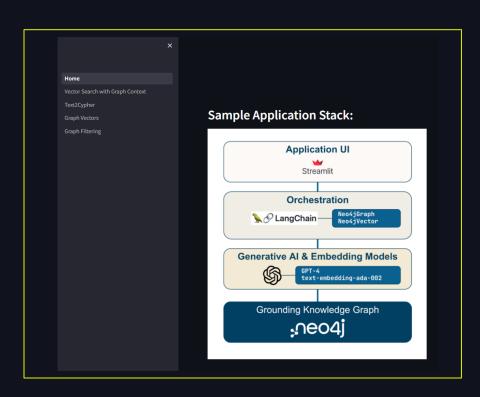
#### Agents and Multi-Step

Combine multiple tools and GraphRAG patterns together for intelligent GenAl applications. Leverage corrective GraphRAG, semantic layers, and more

# DEMO @ BOOTH #47

#### DEMO BOOTH #47

#### **Example Streamlit App**



#### Data sources

- Microsoft's Northwind
- Fashion Retailer H&M

In AuraDB and AuraDS

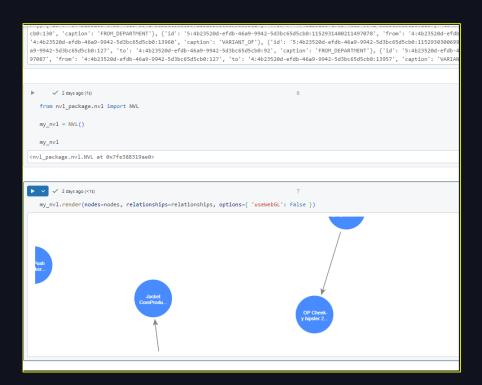
#### DEMO #47 - WHY YOU NEED GRAPHRAG

What are 3 popular cheeses? - How are you measuring popularity?

Vector Search	Vector Search & Graph Context
<ol> <li>Queso Manchego La Pastora</li> <li>Raclette Courdavault</li> <li>Queso Cabrales</li> </ol>	1. Camembert Pierrot 2. Raclette Courdavault 3. Mozzarella di Giovanni
Measured by units in stock	Popularity is measured by the total number of orders for each cheese.

#### DEMO BOOTH #47

#### Coming soon - Graph visualization in Databricks



- Neo4j Visualization Library (NVL)
- Used in Bloom / Browser
- Demo of a prototype for use in Databricks Notebooks

## RESOURCES



#### **GET STARTED**

#### Your subtitle here



Code github.com/neo4j-product-examples/graphrag-examples

Get connected <a href="https://neo4j.com/docs/spark/current/databricks/">https://neo4j.com/docs/spark/current/databricks/</a>



Get Started with Neo4j - Sandbox (free) & Aura

neo4j.com/sandbox/ neo4j.com/docs/aura/



GenAl Ecosystem & Free Learning Resources

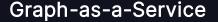
neo4j.com/labs/genai-ecosystem/

graphacademy.neo4j.com/categories/llms/

#### FLEXIBLE CLOUD DEPLOYMENT MODELS

#### Your choice for Neo4j





- Fully-managed SaaS
- Consumption-based pricing
- Cloud-native
- Self-service deployment



#### Cloud Managed Services

- White-glove by Neo4j experts
- Fully customizable deployment model & SLA
- Own data centers or VPC



#### Self-Hosted

- For private, hybrid & on-prem
- Bring your own license
- You have full control
- Run in any cloud







## THANK YOU

